

Cleaner

We are one of the great British art schools: a specialist creative arts university that draws on 175 years of history, with our focus on the future and the role of creativity in addressing global challenges and opportunities.



For further information about Norwich University of the Arts and our community please visit norwichuni.ac.uk

We celebrate diversity and believe it to be at the core of any creative endeavour. Whatever your background, identity and prior experience, wherever you are from, we want you to bring your whole self to work each day, in an environment that recognises your unique contribution.

In choosing to work at Norwich University of the Arts, you will join a community of creative academics, technicians and professional experts who are committed to delivering exceptional Creative Arts Education, Research and Knowledge Exchange. You will work in a stimulating and critically engaged workplace, where the creativity of all our students will develop because of your commitment.

We are renowned for our teaching quality. We have been awarded Gold in the Teaching Excellence Framework (TEF) with the highest possible rating. We are the only creative arts and design university with a triple gold TEF rating.

We are in the Top 10 for Teaching Quality in the 2022 Sunday Times Good University Guide. We are the highest climber in the Complete University Guide 2023 – the highest-ranked specialist creative arts university outside London and were named University of the Year for Student Retention by the Sunday Times 2020 Good University Guide for the support we offer from pre-enrolment to post-graduation.

You will work in the heart of Norwich. We are proud of our award-winning campus, which has played a pivotal role in regenerating an exciting quarter of the city.

Our 21st century teaching spaces and workshops are housed in renovated buildings with Medieval, Victorian and Edwardian heritage. Norwich University of the Arts won the Outstanding Estates Strategy Award at the 2018 Times Higher Leadership and Management Awards.

In support of its new Strategy, the University has recently acquired a new building in the heart of Norwich. Bank Plain, a former bank, is an additional 37,000 sq. ft of space and an ambitious commitment to being a high profile, civic university championing the creative arts.

Ninety-four per cent of our graduates are in work or further study six months after graduation, and Norwich University of the Arts won a Guardian University Award for Employability and Entrepreneurship in 2019 for our innovative 'gamification' of careers advice. You will find our graduates in key positions across and beyond the creative sector and industries.

There are of course Oscar nominees and BAFTA winners, but also rising stars who are honoured across the creative industries: from D&AD Pencil winners, to emerging fine artists, photographers and fashion designers.

We understand that making career choices requires careful consideration. We hope that as you learn about us you will be inspired by our ambitions for the future.

*Professor Simon Ofield-Kerr, Vice-Chancellor,
Norwich University of the Arts*

Committed to

EQUALITY DIVERSITY

Norwich University of the Arts is committed to being an inclusive community that offers equality of opportunity and enables our staff and students to flourish and succeed, regardless of their background or personal circumstances.

Our commitment to equality, diversity and inclusion is embedded in everything that we do. We celebrate the diversity of our backgrounds, cultures and actions, promoting art and design as a catalyst of social change. As such, we are champions for the creative arts; empowering all of our students to be valued and productive members of society, with ambitions to change the world.

Situated in the historic city centre of Norwich, with an impressive estate that encompasses both historic buildings and brand-new state of the art facilities, the University is a vibrant community that forms the beating heart of the city and region's arts and cultural worlds.

We are looking for several Cleaners to join our busy cleaning team. As a Cleaner at Norwich University of the Arts, you will be responsible for taking care of our facilities, and you will carry out various cleaning duties in accordance with your job description.

Our thriving University is based in the heart of Norwich City centre and has 10 buildings across the city. We have a pleasant, friendly working environment, where you will have the opportunity to work on an award-winning campus and help to make a positive impact to our student experience.

Your main goal will be to ensure the University premises are kept clean and in an orderly condition. You will carry out daily cleaning jobs in accordance with the cleaning schedule. Duties include performing various cleaning actions such as dusting and polishing, emptying waste bins, sweeping, vacuuming, mopping and cleaning toilet facilities. You will also be required to notify management in situations where there is a need for repair and stock replenishment. Maintaining cleaning cupboards and cooperating with the rest of the team will form part of your essential daily duties. It is important that all health and safety regulations are followed.

You will also be required to carry out intensive cleaning of the University buildings out of normal term time and other cleaning tasks as directed by the Cleaning Team Leader.

Previous cleaning experience is essential together with the ability to undertake duties with a flexible approach and minimal supervision. You will have a positive attitude and pride in maintaining a clean environment and be trustworthy, punctual and reliable.

In return, you will receive an excellent staff benefits package, including payment of the Real Living Wage (£12.60 per hour), 26 days annual leave allowance, plus 8 statutory bank holidays, access to a cycle to work scheme and the opportunity to join an excellent Local Government Pension Scheme.

If you are passionate about providing an excellent cleaning service and contributing towards a positive experience for our students, then we would welcome your application!



Cleaner

12.5 Hours per week for 52 weeks per year, part-time

Salary:
£12.60 per hour
£8,212.50 per annum, pro-rata from a full-time salary of £24,309.

Closing date for applications:
1st June 2025 11.59pm

Interview date:
12th June 2025







Job Description

Cleaner

Reporting to: Facilities Co-Ordinator

Job Purpose

As a Cleaner, you will undertake cleaning duties as set out in the Cleaning Schedule and ensure the University premises are always maintained in a clean and tidy manner. You will also carry out intensive cleaning of the buildings out of normal term time and other cleaning tasks as directed by the Cleaning Team Leader.



Duties and Responsibilities

Daily Cleaning Schedule

Cleaning of Toilet Facilities, including:

Toilet basins, seats and surrounds
Urinals and tile surrounds
Wash wall area under hand dryers
Clean sinks and tile surrounds
Wash floors
Disinfect all areas

Clean floors as follows:

Sweep floors in studios and place rubbish in bins
Vacuum/sweep floors in corridors
Vacuum floors in offices
Sweep stairs and stairwells

Empty waste bins

Dust and Polish including:

Radiators, pipes, window ledges, door and window frames and all areas that can be reached from floor level

Telephone handsets to be cleaned using disinfectant spray and cloths

Polish desk areas which are clear of work

Dust computers, keyboards and printers

Spills:

Mop up spills as quickly as possible

Use appropriate absorbent materials to clean bodily spills as required

Person Specification

Essential

- Experience of cleaning work
- Ability to undertake duties with a flexible approach and minimal supervision and willing to work as part of a team
- Ability to plan and organise your own work on a daily basis
- A positive attitude and pride in maintaining a clean environment
- Trustworthy, punctual and reliable



Further Information

Equality, Diversity and Inclusion

It is important that our University community supports our policy on equality, diversity and inclusion and that each of us reflects this in the way that we work.

Health and Safety

We are all responsible for helping to make the University a safe and healthy place to work and study, ensuring that we are compliant with our Health and Safety Policy.

Policies and Procedures

We should keep up to date with the University's policies and processes which are usually available on our intranet, reflecting these in the way that we work.

Staff Development

Our performance and development activities include appraisal and development reviews, participation in learning and development, and a personal responsibility to maintain our own subject knowledge.

Confidentiality

We must maintain appropriate confidentiality in relation to our work and that of the University.

Variation to Job Description

We may vary your duties and responsibilities outlined in the job description to reflect the changing needs of the University.



General Information

Terms and Conditions of Appointment

On appointment, you will receive a full statement of terms and conditions for your role.

Duties

Your duties and responsibilities are outlined in the job description

Starting Date

This post is offered on an indefinite basis to commence as soon as possible.

Hours of Work

The standard hours of work are 12.5 hours per week.

Salary

£12.60 per hour
£8,212.50 per annum, pro-rata from a full-time salary of £24,309.

Annual Leave

Your annual leave entitlement will be 26 days per annum on appointment, rising to 28 days per annum between 3 and 5 years of service, and 30 days per annum after 5 years of service by the commencement of the annual leave year, plus 8 statutory days (pro rata). In addition, the University may grant 4 or 5 concessionary days leave per year when the University is closed.

Pension

Employees have the benefit of joining the Local Government Pension Scheme, a defined benefit pension scheme which builds up a pension on a “Career Average” salary basis to which the University currently contributes an additional 25.3%.

As a member of the scheme, you would be provided with a secure future retirement income, independent of share prices and stock market fluctuations. There is also cover in the event of early retirement on the grounds of permanent ill-health, redundancy or business efficiency. Plus you have the option, on retirement, to exchange part of your pension for some tax-free cash.

From the moment you join, the benefits of the pension scheme also include life cover and family benefits for partners and children in the event of your death.

As a member of the Local Government Pension Scheme you have the security of these valuable benefits at a relatively low cost to you. You can find out more about the pension scheme by visiting the Norfolk Pension Fund website at <https://www.norfolkpensionfund.org>

Interview Expenses

Reasonable travel and incidental expenses will be reimbursed when agreed in advance in line with the University's Candidate Interview Expenses Guidelines which are available on request.

Offers of Employment

All provisional offers of employment are subject to evidence of eligibility to work in the UK, verification of qualifications, satisfactory references and medical assessment process.

If you are unsure of your right to work in the UK you can use the Gov.uk visa checking tool to establish your eligibility and options relating to visas. Please be aware that all visa routes have their own eligibility criteria and not all roles/applicants will be eligible for sponsorship under the Skilled Worker visa route

Referees

References will not normally be taken up unless a provisional offer of employment is made. All offers of employment are subject to receipt of satisfactory references covering current or most recent employment and the past three years of work.



NORWICH
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OF THE ARTS

Amma Asante, Chancellor

Application and Recruitment Process

Job Description and Person Specification

Within this pack you will find the job description and person specification for the post for your consideration before you complete your application form.

The Job Description provides information about the main duties and responsibilities for the position. It also explains the purpose of the post.

The Person Specification sets out the experience, skills, abilities and characteristics to perform the duties in the job description.

We recognise that candidates may sometimes not meet all of our requirements. If you like what you've seen so far, we would still like to hear from you.

Application Form

We ask that applicants complete the application form in full and as clearly as possible.

You may, if you wish, submit a CV with your application form. However, we are unable to accept CVs without a fully completed application form.

The application form is the first stage in the recruitment and selection process and is a key element in being short-listed for an interview and the possible offer of a job.

Equal Opportunities Monitoring

As part of our commitment to equality, diversity and inclusion, we monitor the diversity of our workforce and applicants to help us review the effectiveness of our policies and procedures.

To help us with this, we ask that you complete the Equal Opportunities Monitoring section of the application form.

Submission of Application Form

Please submit both your completed application form and EDI form to jobs@norwichuni.ac.uk quoting reference A1117 in the subject line

Please note that we can only accept forms in either PDF or DOC format.

The closing date for this vacancy is:
1st June 2025 11.59pm

We regret we are unable to accept late applications.

Interview Arrangements

Interviews will normally be held on campus.

We will be in touch to let you know if you are shortlisted for interview.

The date of the interview will be:
12th June 2025

Due to the high volume of applications we receive we are unable to provide you with feedback.

If you are shortlisted, we will ask you to provide us with evidence of your eligibility to work in the UK.



Adam Billings

We would like to take this opportunity to thank you for your interest in this position and wish you success with your application. If you have any queries regarding any aspect of the recruitment and selection process, please contact the Human Resources Team by emailing jobs@norwichuni.ac.uk



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